

Refund & Return Policy

We work with multiple trusted vendors and makers to bring you a curated selection of home furnishings. Because items may ship directly from our partners, return and refund policies can vary slightly by product. Please review the guidelines below before placing your order.

Eligibility for Returns

Most items are eligible for return within 7–30 days of delivery, depending on the vendor. To be eligible, items must be unused, unwashed, and in their original condition and packaging.

Non-Returnable Items

- Custom or made-to-order items
- Clearance or final sale items
- Gift cards

Return Process

To initiate a return, please contact us within the eligible return window with your order number and reason for return. Once approved, return instructions will be provided. Customers are responsible for return shipping costs unless the item arrived damaged or defective.

Damaged or Defective Items

If your item arrives damaged or defective, please notify us within 48 hours of delivery and include clear photos of the issue. We will work with the vendor to arrange a replacement or refund at no additional cost to you.

Refunds

Approved refunds will be issued to the original form of payment once the returned item is received and inspected by the vendor. Original shipping fees are non-refundable. Processing times may vary by vendor but typically take 7–14 business days.

Exchanges

Exchanges are subject to product availability and vendor policies. In most cases, we recommend returning the original item and placing a new order.

Vendor-Specific Policies

Because we partner with multiple vendors, some products may have specific return conditions or restocking fees. Any product-specific policies will be clearly noted on the product page.

Contact Us

If you have questions about returns or refunds before placing an order, please contact us. We're happy to help you choose with confidence.